



## Press Release

**Glocal Healthcare Systems Pvt Ltd**

**August 19, 2021**

### Ratings

Sl. No.	Facilities	Amount (Rs. Crore)	Ratings	Rating Action
1	Long Term Bank Facilities	40.00	IVR B, Issuer Not Cooperating (IVR Single B under Issuer Not Cooperating)	Rating reaffirmed as IVR B; under Issuer Not Cooperating (IVR Single B under Issuer Not Cooperating)
	<b>Total</b>	<b>40.00</b>		

### Detailed Rationale

The rating has been reaffirmed because of lack of adequate information regarding performance of Glocal Healthcare Systems Pvt Ltd and hence the uncertainty around its credit risk. Infomerics assesses whether the information available about the entity is commensurate with its rating and reviews the same as per its policy.

The lenders, investors and other users of this rating are requested to exercise adequate caution while using this rating as this rating may not adequately reflect the current credit risk profile of the company, despite the rating revision.

### Non-cooperation by Issuer

Infomerics has been regularly following up with the company to provide the required data including FY2020 (Audited) & FY2021 (Provisional), results to monitor its assigned rating to the bank facilities, vide multiple E-mail communications (last date August 16, 2021) and concurrently over several phone calls. However, despite repeated requests by Infomerics, the company's management has not submitted the essential details. Accordingly, the lenders, investors and other users of this rating are requested to exercise adequate caution while using this rating as this rating may not adequately reflect the current credit risk profile of the company.

Availability of information is very critical in rating exercise. In the absence of the requisite information, in consonance with SEBI guidelines, Infomerics must assign the rating based on the best available information. Accordingly, the long- term ratings for the bank loan facilities Glocal Healthcare Systems Pvt Ltd aggregating to Rs. 40.00 crore have been maintained at 'ISSUER NOT COOPERATING' by Infomerics and the rating continues be noted as IVR B; Issuer Not Co-operating; Based on best available information.



## Press Release

### **Analytical Approach & Applicable Criteria**

Standalone

Rating Methodology for Service Sector Companies.

Financial Ratios & Interpretation (Non-financial Sector).

Guidelines on what constitutes Non-Cooperation by clients.

### **About the Company**

Incorporated in 2010, Glocal Healthcare Systems Private Limited (GHSPL) is a healthcare venture, promoted by former chairman of SEBI, Mr. Meleveetil Damodaran & Dr. Syed Sabahat Azim, former Secretary to the Honourable Chief Minister of Tripura. GHSPL currently has 11 operational hospitals. The first 5 hospitals set up in West Bengal started in the first two years of its operation. In 2015, it has successfully set up 6 more hospitals in the Limited Liability Partnership model in various parts of the country including West Bengal, Odisha, Uttar Pradesh, and Bihar. All these hospitals have around 100 bed capacity. Further, 6 hospitals are under construction in the eastern region. GHSPL intends to setup 20X100 bed modernised hospitals by 2020, in the un-served/underserved urban, semi-urban and rural parts of India. Apart from the hospital business GHSPL, has set up 120 Digital Dispensaries which provide virtual healthcare services of premium doctors, as well as diagnostic tests & medicines - all powered and backed by a Clinical Decision Support System which reduces chances of human error. GHSPL intends to set up 2628 Digital Dispensaries in the span of 12-15 months.

### **Financials (Standalone):**

	(Rs. In Crore)	
<b>For the year ended* / As On</b>	<b>31-03-2017 (Audited)</b>	<b>31-03-2018 (Audited)</b>
Total Operating Income	51.63	67.40
EBITDA	-15.08	1.43
PAT	-34.45	-23.52
Total Debt	138.03	145.87
Tangible Net worth	3.36	-3.35
EBITDA Margin (%)	-29.20	2.12
PAT Margin (%)	-73.55	-34.90
Overall Gearing Ratio (x)	41.07	-43.49

\*Classification as per Infomerics' standards

**Status of non-cooperation with previous CRA:** Issuer not cooperating by CARE vide press release dated November 14, 2020, due to non-availability of information.

**Any other information:** Nil



## Press Release

### Rating History for last three years:

Sr. No.	Name of Instrument/ Facilities	Current Rating (Year 2021-22)			Rating History for the past 3 years		
		Type	Amount outstanding (Rs. Crore)	Rating	Date(s) & Rating(s) assigned in 2020-21	Date(s) & Rating(s) assigned in 2019-20	Date(s) & Rating(s) assigned in 2018-19
1.	Term Loan	Long Term	30.00	IVR B, Issuer not Cooperating (Reaffirmed)	IVR B, Issuer Not Cooperating (August 20, 2020)	IVR B+, Issuer Not Cooperating (May 23, 2019)	IVR BB/Stable (May 23, 2018)
2.	Cash Credit	Long Term	5.00	IVR B, Issuer not Cooperating (Reaffirmed)	IVR B, Issuer Not Cooperating (August 20, 2020)	IVR B+, Issuer Not Cooperating (May 23, 2019)	IVR BB/Stable (May 23, 2018)
3.	Bank Guarantee	Long Term	5.00	IVR B, Issuer not Cooperating (Reaffirmed)	IVR B, Issuer Not Cooperating (August 20, 2020)	IVR B+, Issuer Not Cooperating (May 23, 2019)	IVR BB/Stable (May 23, 2018)

**Note on complexity levels of the rated instrument:** Infomerics has classified instruments rated by it on the basis of complexity and a note thereon is available at [www.infomerics.com](http://www.infomerics.com).

### Name and Contact Details of the Rating Analyst:

Name: Mr. Akshay Rastogi

Tel: (011) 2465 5636

Email: [akshay.rastogi@infomerics.com](mailto:akshay.rastogi@infomerics.com)

Name: Mr. Shashikant Raut

Tel: (022) 62396023

Email: [shashikant.raut@infomerics.com](mailto:shashikant.raut@infomerics.com)

### About Infomerics:

Infomerics commenced rating & grading operations in April 2015 after having spent over 25 years in various segments of financial services. Infomerics is registered with the Securities and Exchange Board of India (SEBI) and accredited by Reserve Bank of India. It is gradually



## Press Release

gaining prominence in domestic rating and/or grading space. Infomerics is striving for positioning itself as the most trusted & credible rating agency in the country and is gradually widening its product portfolio. Company's long experience in varied spectrum of financial services is helping it to fine tune its product offerings to best suit the market.

**Disclaimer:** Infomerics ratings are based on information provided by the issuer on an 'as is where is' basis. Infomerics credit ratings are an opinion on the credit risk of the issue / issuer and not a recommendation to buy, hold or sell securities. Infomerics reserves the right to change, suspend or withdraw the credit ratings at any point in time. Infomerics ratings are opinions on financial statements based on information provided by the management and information obtained from sources believed by it to be accurate and reliable. The credit quality ratings are not recommendations to sanction, renew, disburse or recall the concerned bank facilities or to buy, sell or hold any security. We, however, do not guarantee the accuracy, adequacy or completeness of any information which we accepted and presumed to be free from misstatement, whether due to error or fraud. We are not responsible for any errors or omissions or for the results obtained from the use of such information. Most entities whose bank facilities/instruments are rated by us have paid a credit rating fee, based on the amount and type of bank facilities/instruments. In case of partnership/proprietary concerns/Association of Persons (AOPs), the rating assigned by Infomerics is based on the capital deployed by the partners/proprietor/ AOPs and the financial strength of the firm at present. The rating may undergo change in case of withdrawal of capital or the unsecured loans brought in by the partners/proprietor/ AOPs in addition to the financial performance and other relevant factors.

### Annexure 1: Details of Facilities

Name of Facility	Date of Issuance	Coupon Rate/ IRR	Maturity Date	Size of Facility (Rs. Crore)	Rating Assigned/ Outlook
Term Loan	--	--	Dec, 2024	30.00	IVR B, Issuer not Cooperating
Cash Credit	-	-	-	5.00	IVR B, Issuer not Cooperating
Bank Guarantee	-	-	-	5.00	IVR B, Issuer not Cooperating